

Pearlgreen Return Policy

Most stock products may be returned within 90 days of purchase. Products must be in NEW and unused condition and returned in original packaging. Please contact Pearlgreen to obtain an RGA (Returned Goods Authorization) number before returning any product. Returned items will only be picked up by Pearlgreen trucks and driver with an RGA number. Pearlgreen drivers are not authorized to pick up any product without the RGA identifying information. Returned products may be subject to a restocking fee.

Damaged or short shipped items must be reported to Pearlgreen within 3 business days of receipt. Pearlgreen carefully inspects all returned products and reserves the right to refuse credit on damaged, misused or non-salable items. The following items are NON-returnable:

- Special Order (Non-Stock) Items
- Power Equipment including but not limited to snow blowers and brushes, floor care machines, and generators
- Vacuums
- Floor Matting
- Luggage Carts
- Electronics including computers and printers
- Volume Purchases
- Seasonal items
- Warranty items
- Items passed the 90 day return policy

